



Rome Federal Credit Union  
937 Seneca St.  
Rome, NY 13440  
www.romefcu.com  
Phone (315) 339-1658  
Fax (315) 339-0304

**Hours of Operation**

Monday-Friday 8:30am-4:30pm  
Except Thursday 7:30am-4:30pm

**CLOSED ALL FEDERAL RESERVE HOLIDAYS**

Monday, September 6th in observance of Labor Day



**CREDIT UNION NEWS**

We are pleased to announce that the Credit Union lobby is now open Monday thru Friday. We are excited to have operations back to normal and are looking forward to seeing you in person again!

Beginning 9/1/2021 the interest rate paid on your Money Market account will be 0.35% APY. If you don't have a Money Market account contact the Credit Union to open one today. All you need is \$2,000.

**DEBIT CARD SECURITY**

We are always working to keep your information safe. We are pleased to announce 2 new services to ensure the safety of your debit card. Don't have a debit card? Apply online or in person today.



**CARD VALET ®**

Our new Card Valet app gives you control of your debit card!

- Get real-time notifications when your card is used
- Turn your debit card off or on instantly
- Limit the usage of your card within a geographical area, or a certain store category or set a daily spending limit.
- The features of this app give you the power of protection for your card and your account.
- **Download Card Valet ® in your app store today**

**TEXT FRAUD ALERTS**

Tired of getting a phone call about your debit card transactions and wondering if it's legitimate? We have the solution.

**How it works:** When our system detects suspicious activity on your debit card you will receive a text message with details about the suspected transaction. You then will be able to respond whether or not the transaction is fraud. If it isn't fraud the transaction will be marked as legitimate and you will be all set. If you respond the transaction is fraud you will then be provided a number to call for follow up.

**How to get started:** If we have your mobile phone number on file then you will be automatically enrolled. If you need to verify or update your mobile phone number call us today.

With Rome Fed Credit Union fraud monitoring, keeping your card safe is as easy as sending a text

# Loan Special

## Summer Sizzler

**Borrow up to \$2,500  
for 24 months at 5.49% APR\***

**Take that vacation!**

\*Rates vary based on credit score.

One loan special per member.

### PRIVACY POLICY

Rome Federal Credit Union, your member – owned financial institution, is committed to providing you financial products and services to meet your needs and reach your financial goals. We are equally committed to protecting our members' privacy. Under federal law we are required to give you this privacy notice to explain how we collect, use and safeguard your personal financial information. If you have any questions, please contact a member service representative at (315) 339-1658.

### INFORMATION WE COLLECT ABOUT YOU

We collect nonpublic personal information about you from the following sources:

Information we receive from you on applications and other forms;

Information about your transactions with us or others;

Information that we receive from a consumer reporting agency;

Information obtained when verifying the information you provide on an application or other forms. This may be obtained from other institutions where you conduct financial transactions.

### PARTIES WHO RECEIVE INFORMATION FROM US

Financial service providers, such as insurance companies.

Non-financial service companies, such as consumer reporting agencies, data processors, and check/share draft printers, financial statement publishers, plastic card processors, direct marketers and government agencies.

### DISCLOSURE OF INFORMATION TO PARTIES THAT PROVIDE SERVICES TO US

In order for us to conduct the business of the Credit union, we may disclose all of the information we collect, as described above, to non-affiliated third parties that perform marketing or other services on our behalf or to other financial institutions with whom we have joint marketing agreements so that we may provide members competitive products and services. We may also disclose nonpublic personal information about our members under circumstances as permitted or required by law. These disclosures typically include information to process transactions on our members' behalf, conduct the operations of our credit union and follow our members' instructions as they authorize, or protect the security of our financial records.

To protect our members' privacy, we only work with companies that agree to maintain strong confidentiality protections and limit the use of information we provide to other third parties. We do not permit these companies to sell the information we provide to other third parties.

We restrict access to nonpublic personal information about our members to those employees who need to know that information to provide products and services to our members. We maintain physical, electronic and procedural safeguards that comply with federal regulations to guard our members' nonpublic personal information.

### WHAT MEMBERS CAN DO TO HELP

To help us keep our members nonpublic information confidential we ask that all of our members use caution when disclosing their account information to

**DISCOUNT TICKETS  
NOW AVAILABLE  
at Rome FCU  
\$32 each**

**Route 28, Old Forge, NY  
New York's largest water  
theme park**

